

## **NEW CITY CUSTOMER COMPETITION - TERMS AND CONDITIONS**

### 1. Eligibility

(i) Entry is open to all new Ola customers in new Australian and New Zealand cities who sign up to Ola by **27** January 2020. Please note the new cities:

AU - Newcastle, Central Coast, Bendigo & Ballarat

NZ - Dunedin, Napier-Hastings, Nelson, New Plymouth, Palmerston North

(ii) Employees of the promoter, immediate family members of employees and employees of any company associated with the promotion are ineligible to enter.

### 2. Entry

(i) The promotion commences at 00:00 AEDT (2:00AM NZDT) on **17** January 2020 and entries close at **23:59** AEDT on **27** January 2020 (the "Promotion Period").

(ii) To enter, Eligible Entrants must, during the Promotion Period, sign up to the Ola Australia platform/ download app.

### 3. Prizes and winning

#### AUS

(i) one (1) eligible entrant will be selected at random to win \$2,000 worth of Ola ride credits (ii) Eligible entrant will be selected at random as the prize winner by **31** January 2020 for prize to be used by 31 December 2020.

(iii) The prize consists of: one (1) \$2,000.00 Ola credit up to \$20.00 value per ride. Any portion of the cost of any ride taken by redemption of the prize code/s over and above the prize value of the ride (that is, any amount over \$20.00) will need to be paid for by the winner. For rides below \$20 value the full \$20 coupon value will be debited.

(b) All prizes exclude tolls and any other third party charges, howsoever described.

#### NZ

(i) one (1) eligible entrant will be selected at random to win \$2,000 worth of Ola ride credits (ii) Eligible entrant will be selected at random as the prize winner by **31** January 2020 for prize to be used by 31 December 2020.

(iii) The prize consists of: one (1) \$2,000.00 Ola credit up to \$20.00 value per ride. Any portion of the cost of any ride taken by redemption of the prize code/s over and above the prize value of the ride (that is, any amount over \$20.00) will need to be paid for by the winner. For rides below \$20 value the full \$20 coupon value will be debited.

(b) All prizes exclude tolls and any other third party charges, howsoever described.

### 4. Prize conditions

(i) Two Prize Winners will be notified by email (1 from Australia and 1 from New Zealand) within 6 business days of competition completion

(ii) The prizes will be delivered as electronic coupons within the app

- (iii) Any electronic tickets that cannot be delivered (due to incorrect names, email addresses or any other reason outside the direct control of Ola) within five (5) days of the prizes being notified and/or published will be forfeited
- (iv) The rideshare credit dollar value is not transferable or redeemable for cash.
- (v) Entrants must be 18+ years old
- (vi) The maximum value of each prize is \$2,000.00
- (vii) The prize winner will have their details published on Ola Australia website located at <https://ola.com.au/> by 31 January 2020.
- (viii) The prizes will be delivered electronically in the form of coupon code/s (the “prize code/s”).
- (ix) The prizes must be redeemed manually by entering the prize code/s into the Ola app. Alternatively, subject to technical factors and the user’s setup of the Ola app, the prize code/s may be automatically applied in the Ola app.
- (x) The prize may be redeemed wherever Ola is operational and available in Australia and in Australia only for the Australian winner.
- (xi) The prize may be redeemed wherever Ola is operational and available in New Zealand and in New Zealand only for the New Zealand winner.
- (xii) The prizes or the value of any prizes not redeemed by 31 December 2020 will expire and will be forfeited.
- (xiii) The prizes cannot be taken, used or combined with any other offer, discount, prize or promotion.
- (xiv) The prizes are not transferable.

5. Promoter The promoter is Ola Australia Pty. Ltd. ACN 623 72 202 of Level 10, 117 Clarence Street, Sydney, NSW, 2000